

# Evidence-Based Quality Improvement

## Surgical Collaborative of Wisconsin

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# Agenda

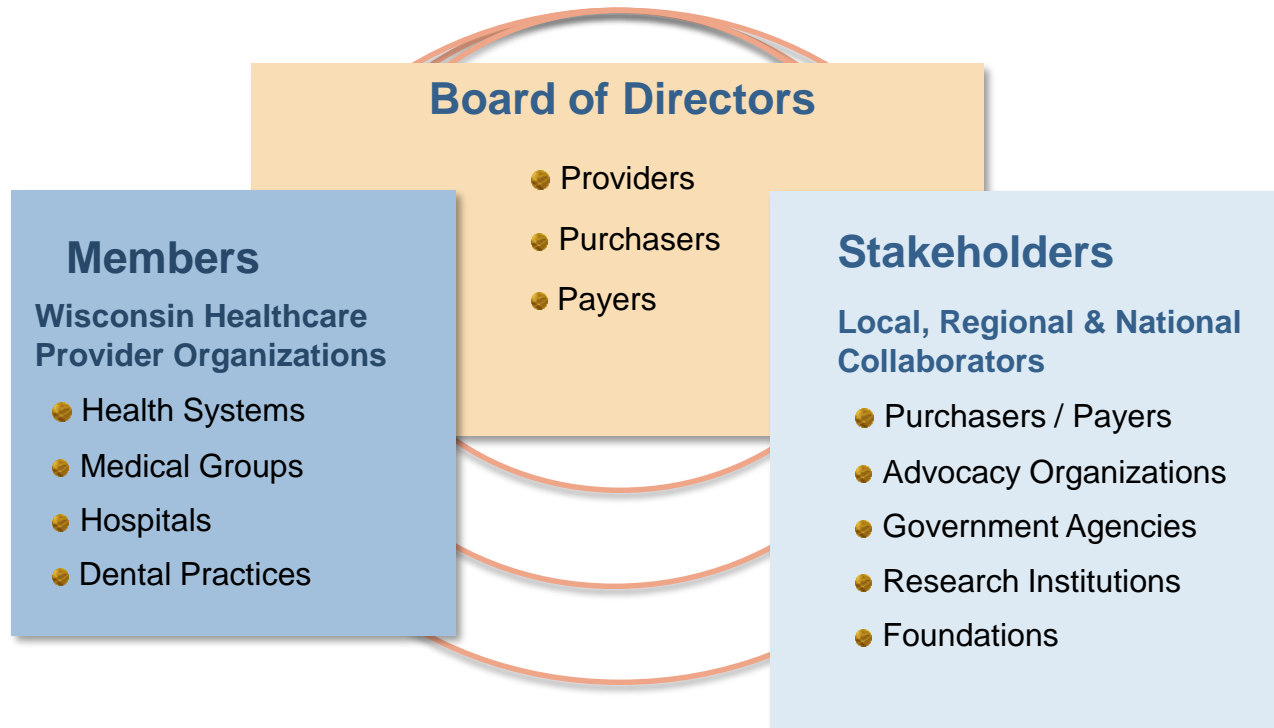
- Brief background on WCHQ
- Fundamental principles of improvement
  - Measurement
  - Transparency
  - The Team
  - The Model
- Suggested Next steps



# Wisconsin Collaborative for Healthcare Quality

- Founded by Wisconsin health care **providers** in 2003.
- Improve **quality** and **affordability** of health care through **collaboration** and **public reporting**.
- **Partnership** with stakeholders, business partners, and broader healthcare quality community to improve.

# WCHQ Participants





# WCHQ Member Organizations

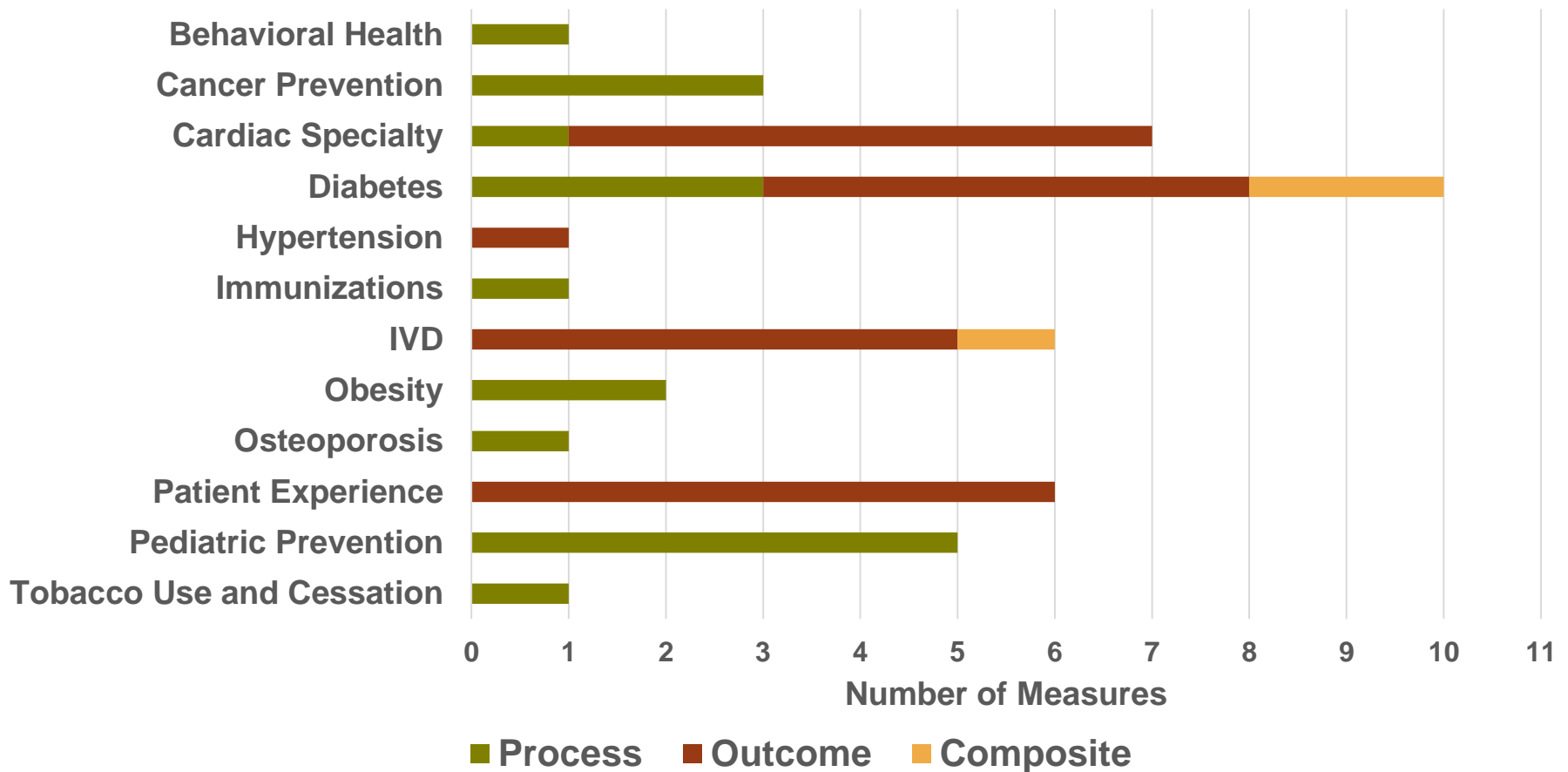
## Wisconsin health systems, physician groups, and hospitals

Representing more than 65% of all Wisconsin physicians

- Access Community Health Centers
- Agnesian HealthCare
- Ascension Wisconsin
- Aspirus
- Associated Physicians
- Aurora Health Care
- Bellin Health
- Beloit Health System
- Dean Clinic / SSM
- Divine Savior Healthcare
- Fort HealthCare
- Froedtert Health
- Group Health Cooperative of South Central WI
- Gundersen Health System
- Holy Family Memorial
- Marshfield Clinic
- Mayo Clinic Health System
- Medical College of Wisconsin
- Mercy Health System
- Meriter Health Services
- Monroe Clinic
- Oak Leaf Network
- Prairie Clinic
- Prevea Health
- Primary Care Associates of Appleton
- ProHealth Care
- Richland Medical Center
- Sauk Prairie Memorial Hospital & Clinics
- Sixteenth Street Community Health Centers
- ThedaCare
- UW Health
- Vibrant Family Health Center
- Wildwood Family Clinic

# Measurement at WCHQ

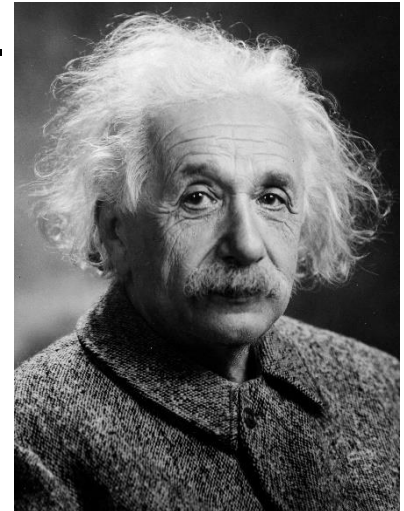
44 Total Measures



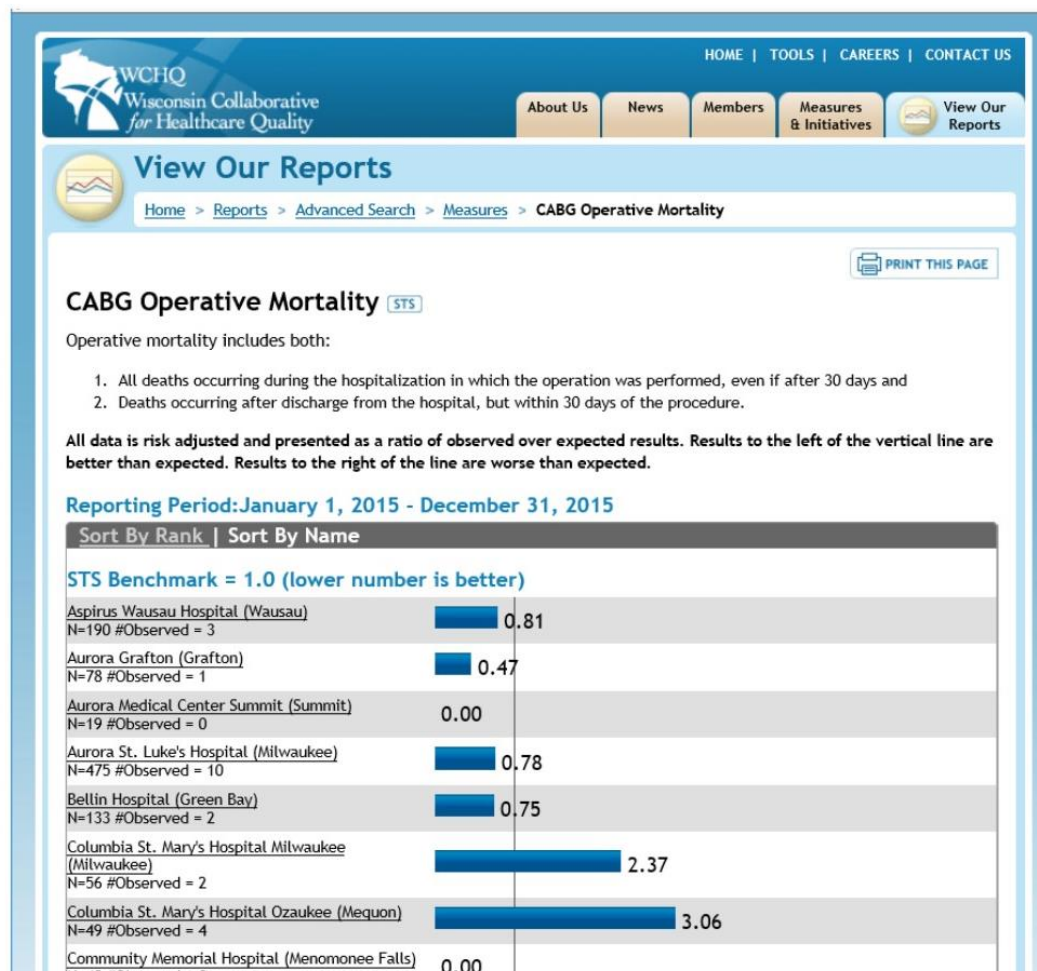
# Measurement

- Data is a tool- **identify** opportunities and **monitor** improvements
- Avoid perfection paralysis – use data to drive change
- Use expertise of those providing care
- Not everything that **matters** can be **measured**, and not everything that can be **measured** **matters**.

~ Albert Einstein (paraphrased)



# Transparency





# Transparency

- Identify top performers
- Don't compete on quality
- Answer the call to contribute your knowledge
- Data alone is not information

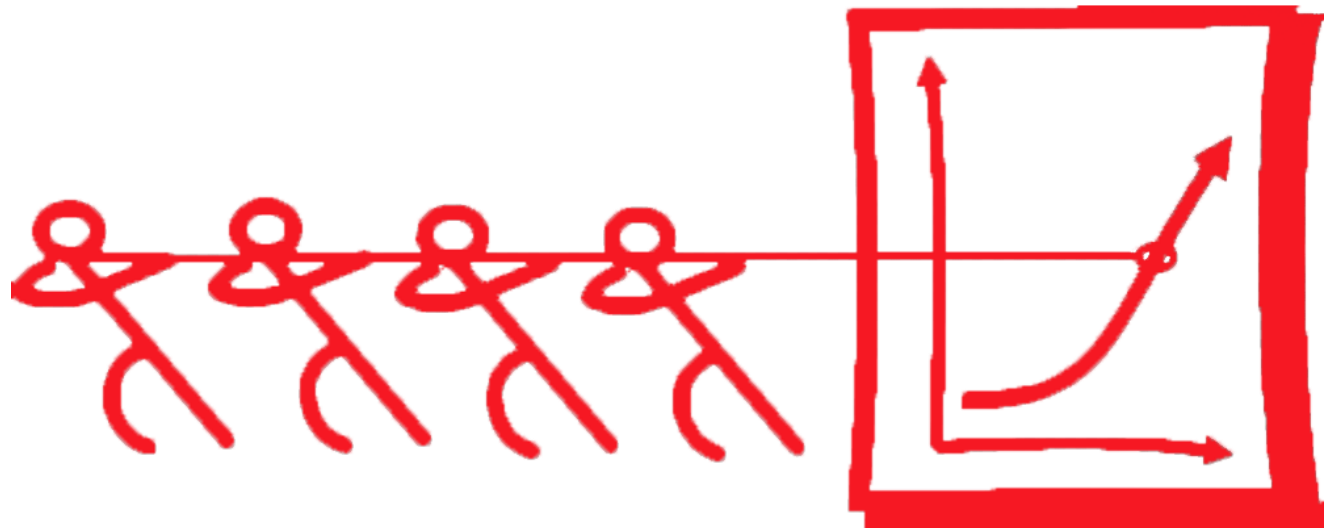


# WCHQ Improvement Teams

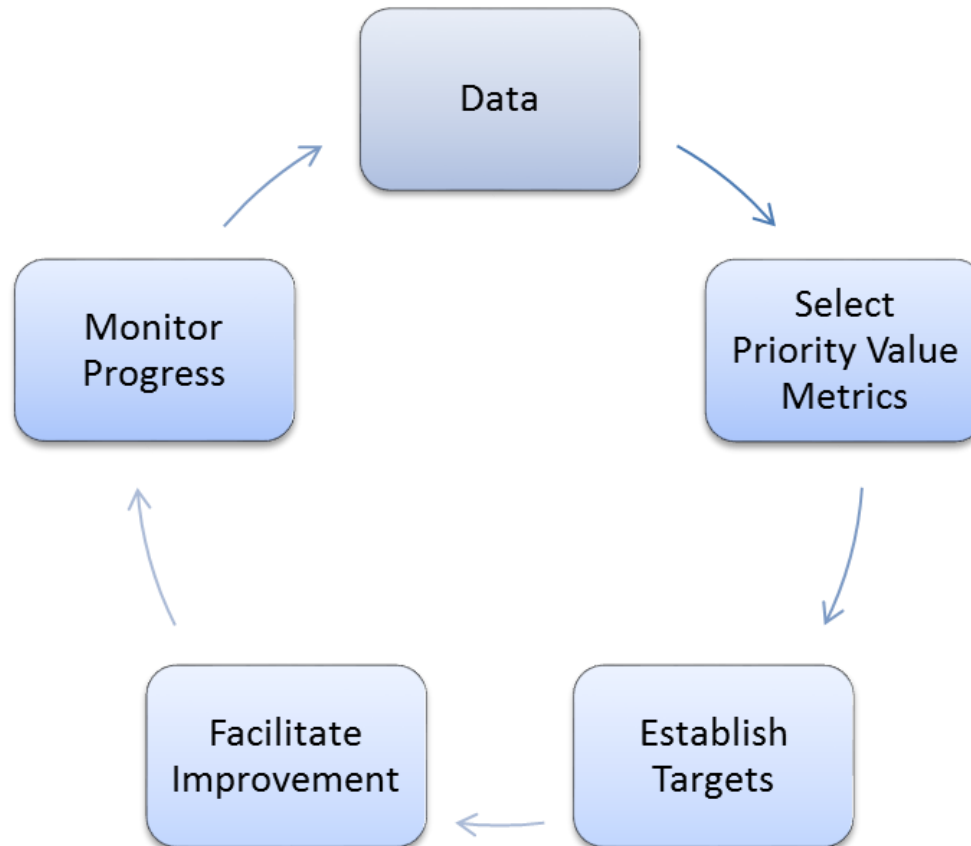


# The Improvement Team

- Improvement is a team-based activity
- Situational leadership
- Build relationships



# WCHQ's Improvement Model



# Improvement Is:

- Iterative
- Part art, part science
- Never done
- Seeing with new eyes



# Suggested Next Steps

- Use the data to start a conversation
- Form your team
- Lead
- Engage others



# Thank you for your Time

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**Visit [www.wchq.org](http://www.wchq.org) for upcoming events and to learn more**